



M S International, Inc.
Premium Surfaces Since 1975

Venetian
marble surfaces

Venetian Marble Surfaces Warranty Information

2 Year Residential Limited Warranty

M S International, Inc. (MSI) warrants Venetian Marble surfaces installed in residential applications to be free of manufacturing defects for a period of two (2) years from the original date of installation. This warranty is limited to the original purchaser.

All decisions in regard to this warranty are at the sole discretion of MSI. No representative, dealer, salesperson, distributor, fabricator or any other persons are authorized to make any warranty or promises on behalf of MSI in respect to Venetian Marble products.

If it is determined by MSI that the Venetian Marble failed due to a manufacturing defect; MSI will, at its sole discretion, repair or replace such materials. MSI will strive to obtain the best possible resolution. An exact color match is not guaranteed.

Terms and Conditions

- This warranty applies only to Venetian Marble surface materials that have been permanently installed in the interior of single family residences and have not been moved from their original installation
- To request service under this warranty contact M S International, Inc. nearest branch within thirty days of the failure of materials
- Proof of purchase is required
- MSI is not responsible for any incidental costs and the maximum amount of liability will be value of the cost of the slab. Under no circumstances will MSI be liable for the labor and installation cost.



M S International, Inc.
Premium Surfaces Since 1975

Venetian
marble surfaces

What is NOT covered under this Warranty

- Any residence where the owner is not the occupant.
- Materials and/or services that have not been paid for in full
- Product installed in any outdoors application or as flooring material
- Improper use or abuse including but not limited to damage from mishandling of the product, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse or damage from improper care and maintenance.
- Scratches, chips at edges or other areas caused by impact damage
- Routine maintenance including but not limited to minor conditions such as removing stains and water spots.
- Failures due to fabricators/installers not following the prescribed fabrication and installation procedures.
- Failures due to inadequate support for the installation.
- Defects that were visible at the time of fabrications and were not avoided during fabrication. Fabricators are required to perform a visual inspection of all materials prior to fabrication and again prior to installation.
- Seam appearance and performance, adhesives, caulk or other accessory items.
- Creative use of the material such as thermal bending or curving.
- Material that has been reduced in thickness.
- Any other cost incurred including but not limited to painting, plumbing, electrical, tile, cabinets, flooring, etc. that may be necessary to modify, remove or replace in the process of rectifying a manufacturing defect covered under this warranty.
- Natural variations in the color, size, shape and distribution of the pattern or the natural variations in background tone. These are inherent characteristics of the product. Color samples provided to the consumers, dealers and fabricators are only a representation and not an exact replication of what will be installed in your home.
- For damage or injury caused in whole or in part by acts of God, job site conditions and/or architectural/engineering design, and structural movement, or acts of vandalism or accidents.

MSI SHALL NOT BE RESPONSIBLE IN EITHER CONTRACT OR TORT FOR ANY LOSS OF DIRECT, INDIRECT, CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING OUT OF THE USE OR THE INABILITY TO USE THE PRODUCT COVERED BY THE WARRANTY.

THE FOREGOING IS THE COMPLETE WARRANTY FOR VENETIAN MARBLE SURFACES AND SUPERSEDES ALL OTHER WARRANTIES AND REPRESENTATIONS, WHETHER ORAL OR WRITTEN. EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER WARRANTIES ARE MADE WITH RESPECT TO VENETIAN MARBLE SURFACES. M S INTERNATIONAL, INC. DISCLAIMS ALL WARRANTIES NOT STATED HEREIN, INCLUDING TO THE EXTENT PERMITTED BY APPLICABLE LAW, ANY WARRANTY THAT MAY EXIST UNDER NATIONAL, STATE, PROVINCIAL OR LOCAL LAW INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR OTHER JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.