



Making Dream Surfaces Attainable

1-Year Limited Warranty

MS International, Inc. (MSI) warrants its manufactured products be reasonably free from defect for a period of one (1) year from date of purchase. A defect is defined as a shortfall in the product to perform to MSI specifications as set forth in MSI product literature, within industry allowable tolerances as set forth in standard, national industry protocols. Shade variation is not a manufacturing defect.

MSI provides detailed information in its literature regarding appropriate product applications. Failure to follow these guidelines voids this warranty. THIS ONE-YEAR EXPRESS WARRANTY IS THE SOLE WARRANTY EXTENDED AND REPLACES ANY STATUTORY WARRANTIES TO THE MAXIMUM EXTENT ALLOWABLE BY LAW.

Warranty Owner

This one (1) year limited warranty from MSI extends to the original end-user only and is non-transferable. Additionally, no distributor, retailer, installer, etc. has authority to alter the exclusions, obligations, or limitations outlined herein.

Claims

Warranty claims must be reported to MSI within thirty (30) days of defect discovery. Claims not made in writing and received by MSI within this time-period shall be deemed waived. Products must be inspected prior to installation for surface defects or other nonconformities, and any claims communicated to MSI in writing. Warranty is void if the product is installed with visual defects or other apparent nonconformities.

Implied Warranty of Fitness for a Particular Purpose

MSI provides detailed information in its product literature regarding appropriate tile and stone applications. Failure to comply with recommended applications voids this warranty. There are no warranties extended beyond the description on the face hereof.

Unless specifically stated otherwise, tile recommended for floor or wall applications refers to interior applications only. MSI does not recommend its products for use on ceilings or roofs, unless specifically disclosed as being suitable for ceilings or roofs in product literature. Tile is subject to variation in technical specifications, including DCOF, due to inherent variability in the raw materials and production process. Express technical specifications are not guarantees of minimum or maximum thresholds of performance.

Local building codes may dictate minimum tile performance specifications. MSI does not warrant product installations that violate building codes.

Implied Warranties Limited in Duration and Scope

Under this warranty MSI excludes and shall not pay any incidental or consequential damages, including any liability for lost profits. The remedies contained herein are the only remedies available for a breach of warranty of any kind. There are no warranties beyond this one.

Any implied warranty applicable to the product sale, including the implied warranty of merchantability or the implied warranty of fitness for a particular purpose is limited to the duration of this written warranty or the maximum statutory period, whichever is less. The Federal Magnuson-Moss Warranty Act limits disclaimers of implied warranties involving consumer products. To the maximum extent allowable by federal and state law, this warranty supplements or supersedes federal and state consumer goods warranty protections. There are no warranties extended beyond the description on the face hereof.

Note: Some states have laws governing consumer rights and damages, therefore some of the above limitations may not apply to you, and you may have other rights which vary from state to state.

Additional Exclusions

This warranty does not cover installation defects or installation-related damage, and MSI does not warrant installers' workmanship. Customer misuse including improper maintenance, negligence, physical, or chemical abuse is not covered by this warranty.

MSI's natural stone products are mined and cut from natural formations. Because these products are not subject to a manufacturing process, quality warranties are limited to the specifics. MSI does not warrant natural stone products for characteristics such as size, shade, warping, thickness, surface finish variations, cleft variations, or other natural variances common to natural stone.

Actual product color may not match photographic color accurately. Additionally, because of variations in batch manufacturing of natural stone, product samples may not match be an exact match to supplied material. Slight differences in surface appearance, color, shade, etc. should be expected.



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