



Making Dream Surfaces Attainable

## **CARE AND MAINTENANCE – W ENGINEERED WOOD**

### **Regular Maintenance**

Engineered hardwood floors are easily maintained. No wax, no mess. Simply use a cleaner made for use with urethane coated hardwood floors and a terry cloth flooring mop.

- Sweep your floor to remove any particles that could scratch your floor.
- Apply hardwood surface cleaner directly to the terry cloth flooring mop, instead of the floor
- Use a back and forth motion with the mop. When the terry cloth cover becomes soiled, simply replace it with a clean one.
- Cleaning the floor with a soiled cover could cause streaking. The covers are re-usable, so wash and dry the covers periodically as you would a normal towel.
- Engineered wood is a natural product and can react to its environment

### **Warning:**

- Vacuums with a beater bar or power rotary brush head can damage a wood floor and never should be used.

### **Additional Tips:**

Maintain a normal indoor relative humidity level (35 – 60 %) and a temperature of 60-80°F throughout the year to minimize the natural expansion and contraction of the wood.

Heating Season (Dry): A humidifier is recommended to prevent excess shrinkage due to low humidity levels. Wood stoves and electric heat tend to create very dry conditions.

Non Heating Season (Wet): An air conditioner, dehumidifier, or periodically turning on your heating will help to maintain humidity levels during summer months.

- Sweep regularly
- Remove spills promptly using wood flooring cleaner and a clean white cloth.
- Use floor protectors under heavy pieces of furniture and chairs.
- Use protective mats at all exterior entrances and non-abrasive mats made for hardwood flooring for interior entrances
- Spiked heels or shoes can severely damage your floor.
- Never wet or damp mop your wood floors. Water can cause damage to wood flooring.
- Never use detergents, oil soaps, wax, abrasive cleaners, steel wool or strong ammoniated or chlorinated type products to clean your floor.
- Use curtains, blinds, or sheer drapes to limit the sun's intense UV rays to prevent color fading
- Keep animal nails trimmed.
- Protect your floor with a 1/4" piece of plywood or Masonite when using a dolly for moving furniture or appliances.
- Never slide or roll heavy objects across the floor.
- DO NOT use steam cleaners, spray cleaners, or any device that sprays liquids directly on the floor. Water can cause damage to wood flooring.